Refund Missed Meals (RMM)

Introduction

This guide provides the procedures for Refunding Missed Meals (RMM) in Direct Access.

Before you Begin

Do not future data a start/stop for a Meal Rate Request beyond the current open payroll calendar. Example: End-Month March Calendar is open = do not enter a start/end date beyond 31 March; Mid-Month April Calendar is open = do not enter a start/end date beyond 15 April. For long periods of Meal Rate refunds, the SPO will need to either submit the transaction per pay calendar, or one time for the entire month during the end-month Calendar.

Do not submit a Meal Rate Request for periods of leave. Doing so will duplicate reimbursement and cause an overpayment to the member. The leave transaction will automatically reimburse missed meals for the leave period.

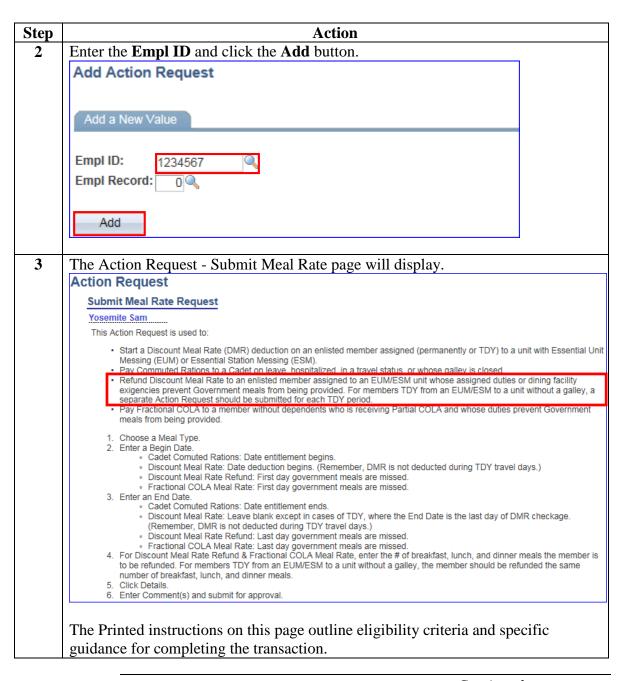
Procedures See below.



Refund Missed Meals (RMM), Continued

Procedures.

continued



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Procedures,

continued

